

Name of the applicant: Arbeiter-Samariter-Bund, Deutschland e.V					
Project title: Improving the provision of Social Service Delivery in SEE through the empowerment of national and regional CSO networks		Sector: 15150 Strengthening civil society			
Location of the action	Cost of the action (EUR)	Role in the action: Coordinator, co-applicant, affiliated entity	Donors to the action (name)¹⁵	Amount contributed (by donor)	Dates (from dd/mm/yyyy to dd/mm/yyyy)
Croatia, BiH, Serbia, Montenegro, Kosovo	920,680.75	Coordinator	EC, (CRIS) 2012/306 530	718.223.00	01/12/2012 to 30/11/2014
Objectives and results of the action					
<p>Wider Objective: To achieve a more dynamic civil society actively participating in public debate on democracy, human rights, social inclusion and the rule of law and with capacity to influence policy and decision making processes.</p> <p>Immediate Objectives: a) to achieve greater commitment and capacity of CSO networks to give citizens a voice and influence public sector reform processes through analysis, monitoring and advocacy; b) to strengthen the Networks dealing with SSD in target countries in order to improve overall Service delivery.</p> <p>Results: 1) Preparatory activities successfully concluded through signing of the MoU, establishment of PSC and the development of SOPs by project partners; 2) Baseline study document encompassing a comparative analysis on the situation in all countries completed and presented to relevant stakeholders; 3) National and regional networks identified, established and made functional by the project partners; 4) National/Regional awareness on need for closer collaboration between Civil and State sectors concerning SSD, raised and collaboration improved; 5) Capacities built and provision of Social Services improved for the CSO networks in SEE by the partners through adequate training mechanisms; 6) CSOs in SEE strengthened and sustainability increased through provided SGF; 7) Public sector reforms successfully influenced by conducted Advocacy campaign on SSD in the countries; 8) Best practices and lessons learnt disseminated;</p>					