

Name of the applicant: Arbeiter-Samariter-Bund, Deutschland e.V					
Project title Improving the provision of Social Service Delivery in South Eastern Europe through the empowerment of national and regional CSO networks		Sector: 15150 Strengthening civil society (REGIONAL PROJECT)			
Location of the action	Cost of the action (EUR)	Role in the action: Coordinator, co-applicant, affiliated entity	Donors to the action (name)⁶	Amount contributed (by donor)	Dates (from dd/mm/yyyy to dd/mm/yyyy)
7 SEE IPA countries + Croatia	786,961.46	Coordinator	EU Delegation Serbia	563,800.00	01/12/2014 to 31/11/2016
Objectives and results of the action					
<p>Wider Objective: To achieve a more dynamic civil society actively participating in public debate on democracy, human rights, social inclusion and the rule of law and with capacity to influence policy and decision-making processes.</p> <p>Immediate Objective: a) To achieve greater commitment and capacity of CSO networks to give citizens a voice and influence public sector reform processes through analysis, monitoring and advocacy; b) To strengthen the Networks dealing with SSD in target countries in order to improve overall service delivery;</p> <p>Results:</p> <ol style="list-style-type: none"> 1. Joint strategic and advocacy targets for networks of CSOs delivering social services (SSD) set; 2. Dialogue between CSOs and government institutions significantly increased for direct influence on SSD sector; 3. Public sector reforms successfully influenced through conducted Advocacy campaigns on reform of SSD sector in the target countries; 4. Quality of social services provided by the CSOs risen through adequate Mentoring, Training and Small Grants programs thus making CSOs more accountable partner in the SSD sector; 					